

NABNE Exam Security and Integrity Policy

Misadministration

A misadministration is any error, event, circumstance, irregularity, or other concern associated with the registration, administration, scoring, or reporting of an examination that may affect the standardized, fair, or secure administration of an exam or the validity or reliability of examination results (“Misadministration”). Misadministration may affect an individual or group of candidates, a test center, or an entire examination administration. Examples include, but are not limited to:

- improper start time;
- improper or unauthorized testing accommodations;
- power outages or system disruptions;
- weather-related incidents or test center or administration disruptions;
- defective equipment or software;
- errors in the administration, processing, scoring or reporting of an examination; or
- suspected or actual unauthorized access to or disclosure of examination content.

NABNE reserves the right to investigate and respond to actual or suspected Misadministration concerns and to take appropriate action, regardless of whether a candidate caused, contributed to, or benefited from a Misadministration. NABNE may, in its sole discretion, implement appropriate responses to address the Misadministration. Examples include, but are not limited to:

- Correcting a scoring error;
- Delaying, rescheduling, or terminating an examination administration; or
- Holding, delaying, invalidating, or cancelling scores.

Misadministration does not require proof of misconduct by a candidate. NABNE’s decision to withhold, invalidate, or cancel a score due to Misadministration is not, by itself, a finding that a candidate engaged in prohibited behavior or otherwise violated the Agreement.

NPLEX Candidate Exam Security and Integrity Responsibilities

As an NPLEX Candidate, you are responsible for protecting the confidentiality of the NPLEX content and the integrity of the NPLEX process, and for complying with all NPLEX rules, instructions, and procedures communicated before, during, and after the examination. This includes, but is not limited to:

- Following all instructions provided by test center personnel
- Presenting Acceptable Identification and complying with all applicable check-in procedures
- Completing the NPLEX independently and without unauthorized assistance or aids.
- Protecting NPLEX content from disclosure, reproduction, sharing, transmission, or other unauthorized use;
- Reporting any suspected or known violations of the Agreement, irregular behavior, Misadministration, or NPLEX content compromise

- Cooperating with NABNE's requests for information in connection with a score review or exam security investigation

Prohibited Behavior

You are prohibited from engaging in conduct that in any way compromises or attempts to compromise NPLEX content, the validity of scores, or the integrity of the NPLEX, the NPLEX process, or examination results ("Prohibited Behavior"). Examples of Prohibited Behavior include, but are not limited to, the following:

- Providing a fake, misleading, or modified identification document;
- Impersonating another candidate or allowing another individual to test on your behalf;
- Giving, receiving, seeking or using unauthorized assistance;
- Accessing or attempting to access unauthorized materials, devices, software, applications, artificial intelligence, communications, or other tools after the examination has started and before it has concluded;
- Bringing or attempting to bring unauthorized materials, devices, software or applications into the secure testing room;
- Attempting to interfere or circumvent, or actually interfering with or circumventing, examination security, information security, monitoring, or testing technology;
- Failing to follow test center staff instructions, warnings, or signage (such as "staff only" signage);
- Copying, recording, photographing, or memorizing for later reproduction confidential NPLEX content;
- Transmitting, disclosing, soliciting, possessing, sharing, or distributing confidential NPLEX content; or
- Failing to cooperate with an investigation or providing false or misleading information in connection with an investigation.

Investigation and Score Review

NABNE may initiate an investigation or score review based on any information obtained before, during, or after an NPLEX administration. By way of example, and without limitation, this may include testing records, test center reports, digital video recording, statistical analyses, aberrant data forensics, interviews, or reports from third parties.

While an investigation or score review is pending, NABNE may withhold the release of a score or place a reported score under review. A reported score under review will not be further reported pending the outcome of the investigation or score review.

Once NABNE has sufficiently advanced its investigation or score review, NABNE will provide the you with notice of the matter under review. You will have a reasonable opportunity to submit a written explanation and relevant supporting information to NABNE. Your failure to honestly and promptly respond during an investigation or score review may be considered in resolving a matter. NABNE will consider timely submitted information from you in making its final determination.

Outcomes and Remedies

Following an investigation or score review, NABNE may take reasonable action appropriate to protect the validity of NPLEX results, the integrity of the testing process, and the examination program. This includes, but is not limited to:

- Releasing, withholding, or cancelling scores;

- Requiring or permitting a candidate to retest, with or without a fee;
- Issuing a temporary or permanent restriction concerning future eligibility to take the NPLEX;
- Reporting the matter to regulatory or licensure bodies, institutions, or law enforcement; or
- Taking any other action authorized by contract or law, including but not limited to seeking civil damages or injunctive relief.

A score may be withheld or canceled if NABNE determines, in its sole discretion, that based on the information reasonably available to it, the questioned score is not sufficiently valid to be reported. This may be due to Misadministration, a testing irregularity, Prohibited Behavior, violation of the Agreement, or a violation of law. A finding that a score is invalid does not necessarily require a finding that you engaged in prohibited conduct. NABNE will maintain internal records of investigations and score reviews for operational and exam security purposes.

Candidates must preserve the confidentiality of examination content even after completing the NPLEX. Participation in an investigation or score review does not authorize you to reproduce, disclose, obtain, or distribute NPLEX examination content or relieve you of other obligations under the Agreement.

Notice and Appeal

NABNE will provide notice to you via email of NABNE's decision and any available appeal procedures. You may appeal within 14 days after the notice of the decision has been issued. Your appeal must identify the basis for the appeal and include any information you wish NABNE to consider during the appeal. The appeal will be reviewed by an authorized individual in NABNE who was not part of the original decision-making process, where practicable. NABNE's decision on appeal is final unless otherwise required by law or NABNE policy.